

MEETING:	HEALTH & WELLBEING BOARD
MEETING DATE:	25 MARCH 2015
TITLE OF REPORT:	CRISIS CARE CONCORDAT
REPORT BY:	PROGRAMME MANAGER CHILDREN AND MENTAL HEALTH SERVICES, HEREFORDSHIRE CLINICAL COMMISSIONING GROUP

Classification

Open

Key Decision

This is not a key decision.

Wards Affected

County-wide

Purpose

The purpose of this Report is to update the Health and Wellbeing Board of the progress made against the HM Government guidance document 'Mental Health Crisis Care Concordat, Improving outcomes for people experiencing mental health crisis care' (February 2014) regarding the development of a local Action Plan.

Recommendation

THAT: the Board endorse the Crisis Care Concordat Action Plan 2015/16.

Alternative Options

- 1 There are no alternative options as this is a national requirement for each locality to make a commitment to the principles of the Crisis Care Concordat.

Reasons for Recommendations

- 2 The nationally published Concordat is a shared agreed statement, signed by senior representatives from all the organisations involved. It covers what needs to happen when people in mental health crisis need help – in policy making and spending decisions, in anticipating and preventing mental health crises wherever possible, and in making sure effective emergency response systems operate in localities when a crisis does occur.
- 3 The Concordat expects that in every locality in England, local partnerships of health, criminal justice and local authority agencies will agree and commit to local Mental Health Crisis Declarations. These will consist of commitments and actions at a local level that will deliver services that meet the principles of the national concordat. (Our local declaration is in Appendix 1).
- 4 A paper outlining the declaration and intention to construct an action plan was presented to the Health and Well-being Board on the 28th January 2015. The Board recommended that the Safeguarding Boards be consulted in this work and that the final action plan should be presented to the Health and Wellbeing Board.
- 5 Herefordshire Action Plan represents a number of service transformation objectives that will improve delivery of care. The Plan also represents an improvement in all agencies co-operating to monitor and share information so that a better understanding is available.

Key Considerations

- 6 This work requires a strengthening of local relationships with key partners, ensuring roles and responsibilities are agreed and understood around mental health crisis care; consideration of the best combination of early interventions services that would support local need; improved monitoring of the frequency and use of police custody and Health settings as places of safety and review the appropriateness of each use to inform Place of Safety provision; workforce development; ensuring effective and appropriate use of restraint and local plans to deliver 24/7 crisis care, seven days a week.

Community Impact

- 7 The recently developed HCCG's Mental Health Needs Assessment has informed the work of the Crisis Care Action Plan considerations as well as coroner's inquest report and local case studies. The feedback from service-users, their carers and members of the public gathered during the development of the Needs Assessment stated that people wanted help earlier to avoid crisis and that a crisis action plan was regarded important to service-users.

Equality and Human Rights

- 8 People with mental health issues and in crisis are amongst the most vulnerable populations in our community. The Crisis Concordat is about improving response; access and services for this population.
- 9 In addition to that A Criminal Use of Police Cells (CQC, HMIC et al 2013) draws attention to the human rights and dignity issues that are potentially undermined for those being detained under section 136 in Police cells

Financial Implications

10 To be established as part of individual actions within the Crisis Care Action Plan.

Legal Implications

11 Adherence to the implementation of the recently published revised Code of Practice for the Mental Health Act.

Risk Management

12 The major identified risk is implementation of the action plan by partners during 2015/16.

13 Mitigation of this risk will be through the regular oversight of the Multi-Agency Mental Health Group, already in existence for the purpose of mental health crisis care.

Consultees

14 The following Partnerships have been consulted during the production of the Action Plan:

- Herefordshire Safeguarding Children's Board 9th March 2015
- Herefordshire Safeguarding Adults Board 16th March 2015
- Herefordshire Community Safety Partnership 23rd March 2015
- Multi-Agency Mental Health Group 11th March 2015.

Appendices

Appendix 1: Herefordshire Crisis Care Concordat Action Plan

Background Papers

Crisis Care Concordat paper to Herefordshire Health and Wellbeing Board 28th January 2015

Department of Health - Mental Health Crisis Care Concordat – Improving outcomes for people experiencing mental health crisis (February 2014)
<https://www.gov.uk/government/publications/mental-health-crisis-care-agreement>

HM Government - Closing the gap: priorities for essential change in mental health. (January 2014)

https://www.gov.uk/.../Closing_the_gap_V2_-_17_Feb_2014.pdf

Department of Health - Valuing mental health equally with physical health or "Parity of Esteem" (November 2013)

<http://www.england.nhs.uk/ourwork/qual-clin-lead/pe/>

Department of Health - No health without mental health; a cross government mental health outcomes strategy for people of all ages (February 2011)

<https://www.gov.uk/government/publications/the-mental-health-strategy-for-england>

Care Quality Commission- 'A Safer Place to Be' – a survey of health-based places of safety in England (October 2014)

<http://www.cqc.org.uk/content/safer-place-be>

Further information on the subject of this report is available from
Jade Brooks on (01432)